

ACCESS POLICY

The Derwent House has all 11 bedrooms located from the first floor to the third floor accessed by a central flight of stairs. Due to the age and design of the building we do not have a lift. If you anticipate that you will experience difficulties accessing the rooms please inform us when booking and we will do our best to offer you a first floor room. If you find climbing stairs is difficult we may not offer the ideal accomodation for your holiday.

We advise all guests of which floor their rooms will be on before they confirm a booking at The Derwent House. We are committed to maintaining and where practicable, improving the accessibility for people with disabilities on our premises.

If you have any specific questions please feel free to call us and we will do our best to help.

Pre-Arrival

There is no bus service available to Derwent House

Taxi's are available from the Train & Bus Stations

We are approx. 20/25 mins walking distance from the Train & Bus Stations

Arrival By Car

Parking is on street outside the Derwent House (we provide free parking permits)

There is a small step up to the level paved footpath leading to the front door

We will assist guests with luggage

Town Centre is only a 10 min walk

Main Entrance & Reception

There is a bell push on the outside entrance wall

There is a small step down into the entrance porch

There are two entrance doors the outside door is usually open the inside door is kept locked

Reception is through the entrance porch a seat is provided

Dinning Room Bar & Lounge

Breakfast is served in the dining room on the ground floor

Furniture is flexible and can be moved on request

Lounge & Bar are on the ground floor

Bedrooms

We have eight en-suite bedrooms seven with showers one with a bath no shower

One bedroom with a private shower/toilet room next door

Two bedrooms on the third floor sharing a Bathroom/Toilet