

ACCESS STATEMENT

The Derwent House has all 10 bedrooms located from the first floor to the third floor accessed by a central flight of stairs. Due to the age and design of the building we do not have a lift. If you anticipate that you will experience difficulties accessing the rooms please inform us when booking and we will do our best to offer you a first floor room. If you find climbing stairs is difficult we may not offer the ideal accommodation for your holiday.

We advise all guests of which floor their rooms will be on before they confirm a booking at The Derwent House. We are committed to maintaining and where practicable, improving the accessibility for people with disabilities on our premises.

If you have any specific questions please feel free to call us and we will do our best to help.

Pre-Arrival:

There is no bus service available to Derwent House

Taxis are available from the Train & Bus Stations

We are approx. 20/25 mins walking distance from the Train & Bus Stations

Arrival By Car:

Parking is on street outside the Derwent House (we provide free parking permits)

There is a small step up to the level paved footpath leading to the front door

We will assist guests with luggage

Town Centre is only a 10 min walk

Main Entrance & Reception:

There is a bell push on the outside entrance wall

There is a small step down into the entrance porch

There are two entrance doors the outside door is usually open the inside door is kept locked

Reception is through the entrance porch a seat is provided

Dining Room Bar & Lounge:

Breakfast is served in the dining room on the ground floor

Furniture is flexible and can be moved on request

Lounge & Bar are on the ground floor

Bedrooms: We have eight en-suite bedrooms: seven with showers and one with a bath and shower. One bedroom with a private shower/toilet room next door. One bedroom on the third floor has a private Shower room/Toilet – on the same landing and three feet from the room.